APPENDIX - PRICING PROPOSAL - MALAYSIA Description **MERCHANT BASE RATE** One Time Signup Fee (non-refundable) MYR 99.00 <del>MYR 999.00</del> Yearly Maintenance Fee 1<sup>st</sup> year : <del>MYR 99.00</del> (Waived) 2<sup>nd</sup> year onwards: MYR 99.00 / year \*\* For merchants subscribing to Shopify, an additional **+0.25%** MDR will be applied on all channels rate/pricing. \*\* ONLINE BANKING / DUITNOW OBW **B2C Participating Banks** 2.4% or MYR 1.00 whichever is higher **B2B Participating Banks MYR 3.00** UnionPay Online Payment (UPOP) (c) 3.00% Online **Offline Retail** E-WALLET / QR PAYMENT (a) PayNet Duitnow QR 1.00% 0.80% (b) Touch'n Go MY E-Wallet 1.50% 1.10% (c) ShopeePay MY E-Wallet 1.30% 1.00% (d) GrabPay MY E-Wallet 1.40% 1.05% (e) Boost MY E-Wallet 1.40% 1.00% (f) Maybank QRPay MY E-Wallet 1.30% 1.00% (g) WeChat Pay China E-wallet \* 1.00% 1.50% (h) Alipay China E-Wallet \* 1.50% 1.50% (i) Alipay+ Cross-border E-Wallet \* 2.70% 1.90% (i) UnionPay QRC \*\* 3.00% 2.60% Online **Offline Retail** Local Foreign Local Foreign **CARD SCHEMES** (a) Visa \* 2.40% 3.15% Debit 1.30% 2.05% 2.40% 3.15% 1.50% 2.25% Credit 2.40% 1.40% 2.15% 3.15% Prepaid 2.40% 3.15% 1.30% 2.05% Debit (b) Mastercard \* 2.40% 3.15% 1.50% 2.25% Credit 3.15% 2.40% 1.40% 2.15% Prepaid (c) MyDebit \* 0.80% 2.00% (d) Diners Club International / Discover \*\* 3.20% 3.20% (e) UnionPay \*\* 3.00% 2.60% **BUY NOW PAY LATER (BNPL)** Online **Offline Retail** (a) GrabPay PayLater MY (Postpaid) \*\* 5.00% 5.50% (b) GrabPay PayLater MY (Installment) \*\* 6.00% 5.00% (c) Atome MY \*\* 5.50% 5.10% FIUU CASH (a) Fiuu Cash 7 Eleven 2.40% or MYR 1.40 whichever is higher

(a) Fluu Cash / Eleven

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## TERMINAL CHARGES

Terminal Installation Fee MYR 250.00

Terminal Security Deposit N/A

Terminal Rental Fee (Annual) MYR 540.00

Lost of Terminal Penalty MYR 2,000.00 per incident

DuitNow Online Banking Wallet, DuitNow QR, BNPL, Card Scheme, Foreign E-Wallet, Razer Cash

The transactions' payment will be settled weekly, on every Thursday. If the Settlement date falls on non-Business Day, it will be remitted on the next Business Day.

Settlement will be remitted based on T+2 cycle, and any settlement which falls on non-business day will be made on the next business day.

Minimum Settlement **MYR 100.00** N/A Settlement Charge N/A Reserve / Security Deposit Borne by merchants TT Charges No Limit Trading Limit Refund Service Charges MYR 0.70 (Refund for FPX via ORF, Merchant need to apply for this facility) Chargeback Fee N/A Processing Currency **MYR MYR** Settlement Currency

Channels with \* are subject to approval by the channel owner. For Channels with \*\*, do submit your application to activate channel at our merchant portal.

## Notes

- (1) Where there is any Transaction to be refunded to an E-Wallet Pursuant to the instruction by the E-Wallet Issuer, the amount will be debited from Merchant account, Fiuu will notify Merchant of the same by email or letter and wherever possible accompanied by an explanation of the reason for it. The refund into the E-Wallet will be initiated within fourteen (14) days from the instruction by the E-Wallet Issuer.
- (2) Where there is any Transaction to be refunded to an E-Wallet Pursuant to the instruction by the Merchant, the amount will be debited from Merchant account, and such refunds will only be made to the E-Wallet upon which the original Transaction was debited and not by any other method, and it will incur a service charge specified in the Appendix. For the avoidance of doubt, such refunds request by the Merchant will only entertained within four (4) Business Days from the date of the Transaction.